



## Insurance Eligibility Verification Feature

*With ProviderSuite's insurance eligibility verification, doctors can provide care and ensure that they will get paid.*

One of the simplest ways to make sure providers get paid by insurance companies is by enabling the integrated insurance eligibility verification feature in ProviderSuite. This feature is already enabled for all accounts. To get started, review the *Get Started Today!* Instructions below.

In addition to real-time verification, PracticeAdmin also offers Automated Eligibility Verification (AEV). With AEV, our system automatically compiles all patients nightly that are scheduled for future appointments and sends an eligibility verification request to payers. The results are imported back into the software and displayed on the appointment schedule and on the insurance tab.

### Get Started Today!

To take advantage of this great feature:

- From Billing Manager on the Patient screen go to the Insurance tab,
- Click the Eligibility button or double click the Insurance that you want to check,
- And start using this great feature!
- Or from Schedule Manager
- Make a new appointment or click on an existing appointment,
- Choose "Check Now" in the Eligibility section,
- And start using this great feature!

For information on activating Automated Eligibility Verification, contact PracticeAdmin Support at 844-269-4780, option 1.

### PracticeAdmin Eligibility Verification FAQ

**Q: What if I don't want to use the service?**

A: We think it's a pretty beneficial tool, but if you don't want to use it, don't push the button to activate it, and you won't be charged.

**Q: What does it cost?**

A: Each verification is just 25 cents and will be charged on your next monthly invoice.

**Q: I have a large number of verifications each month. Do you offer a volume discount?**

A: Yes. In addition to the default a la carte plan of \$0.25 per verification, we have a Bundle plan for \$30 per month per provider that includes the first 400 verifications (a discount of 70% off the a la carte rate). To sign up for the bundle plan, please contact [sales@practiceadmin.com](mailto:sales@practiceadmin.com).

**Q. What if I want to automatically verify insurance eligibility for all upcoming appointments?**

A: In addition to real-time verification, we also offer Automated Eligibility Verification (AEV). With AEV, our system automatically takes all patients scheduled for an appointment several days in the future (you get to set how many days) and then every night, sends an eligibility verification request to the payers. The results are then imported back into our software and displayed on the appointment schedule and on the insurance tab. To activate Automated Eligibility Verification, please contact PracticeAdmin Support at 844-269-4780, option 1.

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**About PracticeAdmin**

PracticeAdmin simplifies the complex process of medical billing by providing healthcare professionals with powerful, easy-to-use, practice management software and solutions. Through our knowledge and expertise, we empower revenue cycle companies to dynamically grow their business. PracticeAdmin's cloud-based (SaaS) solutions integrate with leading EMR and EHR. Learn more at [www.practiceadmin.com](http://www.practiceadmin.com). Call 844-269-4780 to schedule a demo.